

Phillips Direct Ltd

Quality Management System Policy

A) Phillips Direct Ltd aims to provide products and services that are defect free, fit for purpose, delivered on time and at a competitive price;

B) To achieve these goals our company operates a Quality Management System (QMS) to the requirements of ISO9001:2008

We are committed to comply with these and other legal requirements to continually improve the effectiveness of our management system.

C) Quality objectives are established and reviewed using the QMS framework.

D) The quality management system is fully supported by the management and has been communicated to all employees through training and awareness programmes.

E) The system is regularly reviewed for its relevance and effectiveness by our management team and independently assessed by a recognised UKAS accredited certification body.

F) This QMS Policy is communicated to all persons working on behalf of the company and..

G) ...is available to the public on our website www.phillipsdirect.com.

For more information on this, please contact us.

Signed: *Heather Phillips-Jones*
Director

Date: 19/01/18